

2005-231.C

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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

Quarter: October - December 2008 - September

Year: 2008

Vanco Direct USA, LLC
(Company Name)

Andrea Hopkins, Controller
(Signature & Title)

200 S. Wacker Dr., Ste. 1600
(Street/P.O. Box #)

Chicago, IL 60606
(City, State, Zip Code)

	<u>October 2008</u>	<u>November 2008</u>	<u>December 2008</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: _____

IRP
10/2/08